



Giving Back to the *Community*

With the drop in temperatures lately, it's hard to imagine what life would be like without a reliable source of heat. Thanks to the City of Poquoson, Qualified Gas Contractors (QGC), Ferguson, Pioneer Refrigeration and others, a needy family in Poquoson won't have to worry about how to keep warm this winter.

This particular story begins with Ken Somerset, building official with the Poquoson office of Building Permits and Inspections. It was brought to Ken's attention that a local family was in need of a new heating system for their home, but because of limited income issues, they were unable to put the money together to do so.

Ken made a couple of calls to see if he could help. One went to Ferguson, who agreed to supply a gas fireplace and trim kit. The other call was put out to the QGC, an organization comprised of independent contractors who work in the natural gas industry. The QGC, in turn, contacted Tony Davis of Pioneer Refrigeration to see if he could assist in the project.

"I'm on the council of the QGC, so when this first came up, it just so happened that Pioneer Refrigeration was willing to take on this job," says Davis. "We had the time to do it and we had the materials, so we accepted the challenge before it actually went to the general membership. But the QGC is made up of such a great bunch of business owners that I'm sure if we hadn't taken this, somebody else would have stepped up immediately."

QGC members, like Pioneer Refrigeration, subscribe to a code of ethics and excellence that assures customers of quality products and service. QGC members are involved in the communities in which they live and work, and often, provide a lending hand to families in need. For additional information on the QGC of Virginia, visit their Web site at www.qgc-va.org.

CODE OF ETHICS

- *We consider our trade beneficial to society and accept the obligation to serve it's needs.*
- *We strive to improve ourselves, to increase our efficiency and to enlarge our service, so that by serving better we will be more successful.*
- *We realize that we are businessmen and ambitious to succeed; but that we are first ethical men, and wish only success that is founded on the highest justice and morality.*
- *We maintain the highest ethical standards of advertising, pricing, selling, installing and service guided by the principles of honesty and integrity.*
- *We promote the latest technological advances in the design, types and methods of installation of gas / hvac systems; using equipment and materials complying with the standards recognized by this industry.*
- *We enter enthusiastically into the work of the association - to give as well as take - and do our part in elevating the industry.*
- *We support all progressive moves that increase the quality level, safety and standards of our profession including a drug free workplace.*
- *We operate our business in such a manner that others may find long term success and growth from following our examples.*
- *We execute our work in conformity with federal, state, county and city building, safety, energy, fire and housing codes; and refuse to be a party to any action that violates these regulations.*
- *We promote energy conservation to the public we service through improved, adequate, safe, modern installation of energy efficient equipment. Quality work from qualified contractors*